

Riga Social Service social work in case service

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Price
Free



Execution deadline in working days
10



Recipient
Individual person
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Receiving restrictions
-

Description:

The principal residence registered by the person must be in the administrative territory of the municipality of Riga State (including the address of the Riga shelter/night shelter). The advice and information of a social worker may also be received by a person without a specified place of residence.

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The purpose of the social work service is to help individuals, families, groups of persons and society as a whole to promote or restore their capacity to function socially, to create favourable conditions for this functioning, and to contribute to reducing social exclusion and risk factors by developing personal resources and involving support systems.

[Process description](#)

[Related documents](#)

Process description

Service requests

In order to receive a social work service, a person or his or her legal representative shall turn to the Social Service of Riga and submit documents in accordance with Cabinet Regulation No. 138, Regulations regarding the Receiving of Social Services.

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You can call 67105048 or 80005055 in the Social Service Territorial Center.

An application in the official language and other documents may also be submitted to the Social Service by a secure electronic signature or by mail (the application must be signed in hand).

Receipt of services

After receiving all the documents, a decision regarding the granting/refusal of the social nature service is taken within 10 working days.

The social service applicant shall be informed of the decision taken.

The social work service shall be provided in the Social Service of Riga, the institution of the social service provider and the customer's place of residence.

Social worker:

- 1) contribute to the development of the capacity to address personal, interpersonal and social problems;
- 2) support the possibilities for the development of a person, as well as the right to take decisions independently and to implement them;
- 3) attract socio-economic resources and the relevant social services to address the social problems of a person or group of persons;
- 4) provide information regarding social service providers and establish contacts between recipients and providers of social services.

Riga Social Service informative phone: 67105048

Riga City Council Welfare Department Free Information Phone: 80005055

Get a service

On-site

E-Service

Others

<https://www.riga.lv/en/services/riga-social-service-social-work-case-service>