

Crisis benefits

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Price
Free



Execution deadline in working days
22
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Recipient
Individual person
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Receiving restrictions
-

Description:

Within a month from receipt of the submission, the Social Service of Riga shall take a decision regarding the granting of the specific allowance or the refusal to grant it.

Description:

The right to benefit in a crisis situation is for a person whose declared and actual place of residence is in the administrative territory of the State of Riga and who, due to the crisis situation, is unable to provide basic needs to a minimum.

Get a service

On-site

In a situation in which a family (person) is unable to meet its basic needs and needs psychosocial or material assistance due to a disaster or the will of another family or individual living separately, the social service of the local government may apply and request assistance to address the situation.

[Process description](#) [Related documents](#)

Process description

Service requests

Crisis benefit means material assistance which the Social Service, taking into account the effects of the damage caused by the crisis or the costs necessary to improve the social situation, grants to a person if it does not have the right to receive other benefits and/or insurance claims imposed by the State or local government, or is insufficient to meet basic needs. In order to receive a benefit in a crisis situation, a person shall, within two months after the occurrence of the crisis situation, submit to the Social Service a submission and a copy of the document (presenting the original) attesting the fact of the crisis situation, as well as other documents necessary for taking the decision if they are not at the disposal of the State or local government.

You can call 67105048 or 80005055 in the Social Service Territorial Center.

An application in the official language and other documents may also be submitted to the Social Service by a secure electronic signature or by mail (the application must be signed manually), or by submitting an official application to the institution electronically.

Receipt of services

The Social Service of Riga takes a decision on the granting of the benefit and the amount thereof on the basis of an

opinion provided by a social work specialist, assessing the social situation of the client and taking into account the consequences of the crisis.

The allowance shall be paid by transfer to the account indicated by the person.

Amount of benefit in a crisis situation:

1. for a person living separately, up to the minimum monthly salary specified by the State;

For family 2, up to two national minimum monthly wages.

Riga Social Service informative phone: 67105048.

Riga City Council Welfare Department Free Information Phone: 80005055

Get a service

On-site

<https://www.riga.lv/en/services/crisis-benefits>