

Emergency cases

Published: 09.07.2020.
Updated: 17.03.2022.

In case of emergency call [112](#)



There is only one number You need to know in Latvia!

In case of emergency call

112

With just 1 call you can reach:

- **firefighters**
 - **police**
 - **medical service**
 - **gas emergency service**
- Don't worry:**
- **the call is free of charge**
 - **you can call without a SIM card**

When the operator answers your call:

- **Give the precise location or address of the accident.**
- **Explain what has happened and who is involved.**
- **Answer the questions and follow the operator's advice.**
- **When the operator asks, say your name and phone number.**
- **Do not hang up until the operator says so.**

112 operators speak Latvian, Russian and English.

Information is key!

Share your knowledge with friends and family!



www.vugd.gov.lv



[/Latvianfirefighters](https://www.facebook.com/Latvianfirefighters)



[@ugunsdzeseji](https://twitter.com/ugunsdzeseji)

Emergencies

Rescue service	112
Firefighters	112
Police	110 or 112

emergency Medical Assistance	113 or 112
Natural Gas Emergency Service	114
Electric network damages	8404
Heating Network emergencies	80000090 80000610
Water pipe emergencies	80002122
SOS search and rescue works in the sea	115 67323103 29476101
Riga Municipal Police, Tourism Police	67181818
City transport control centre	80003600
Family Doctors Advisory Phone (working days from 17.00-8.00, holidays and holiday days all day)	66016001
24 hour veterinary service	26539900

Help lines

Crisis helpline (24 hour psychological help in crisis situations)	67222922 27722292
Helpline of Children Rights Protection Inspection (free)	116111
Children and Youth helpline (grom stated communication network)	80009000
AIDS helpline	67543777
AA support group anonymous helpline	27333523
"Glābiet bērnu" (Save the Children) helpline (10.00 - 14.00)	67315307
Riga Municipal Police hotline	67037555
State police trust phone for providing information	67075444
Sate police phone for road issues	67208108

Consultations and information telephones:

Free informative telephone number of the Riga City Council customer service centre	80000800
---	----------

Free informative telephone number on social assistance of Riga municipality of the Riga City Council welfare department	80005055
Riga Social Service informative phone	67037333
Ombudsman	67686768

<https://www.riga.lv/en/emergency-cases>